

C/Capitals O/Omissions R/Repetition P/Punctuation S/Spelling E/English

Introduction

This assignment will discuss the inter-professional work carried out to assist Mrs X (pseudo), a service user, whilst on level II placement. (This sounds like the service user was on placement. Need to change it around to make better sense) The collaboration involved professionals from the Crown Prosecution Service (CPS), Housing, Police, Youth Offending, and other statutory and voluntary organizations. To fulfil the requirement of the assignment, this paper will focus on the collaborative work carried out with the Police. For confidentiality purposes, the placement organization will be referred to as, the Agency. The assignment will describe Mrs X's circumstances and needs, as well as the intervention carried out, including our roles. It will also discuss successes and challenges experienced during collaboration. Additionally, the assignment will seek to demonstrate my understanding of key concepts of systems theory and ecological perspective, and also show how those ideas influenced the collaboration. Finally, the assignment will highlight the benefits of inter-professional working for Mrs X and will give an evaluation of my learning.

In this paper the terms collaborative, inter-professional and multi-agency working is used to mean different services, agencies, practitioners and professionals, working together to provide services that meet the needs of service users. These terms will be used interchangeably.

1. Background of Service User

Mrs X contacted the Agency and reported that her neighbours constantly harassed (both past tense) and racially abuse her. (present tense – keep consistent) The neighbours called her derogatory names such as 'black monkey', 'black bastard', 'black bitch', 'nigga', and 'golly wog'. Her partner - white British, is referred to as 'nigga lover'. Mrs X was also spat on and told to leave the area. She is dual heritage (black and white Caribbean) and lives with her daughter, age 13 yrs. Mrs X is a social housing tenant and lives (present tense?) at the address for five years. The perpetrators are also tenants in the same building. Mrs X has terminal cancer, a heart condition and osteoporosis arthritis. She also alleged that on six occasions she was

physically **attacked by** perpetrators of the said family. She sustained head and facial injuries. Mrs X was traumatized by the situation **which impacted** on her **deteriorating health**. She grew up in residential care and has never met her biological family but she has two foster sisters who support her. It appeared that on each occasion she reported incidents to the police; **?** they failed to carry out **a** thorough investigation. Additionally, complaints to the housing company were futile. **She wanted** the Agency to advocate with the police on her behalf to reinvestigate the matter **so the** perpetrators could be brought to justice (Cunningham – Riggan, 2012). **?** Not sure you can reference yourself?

2. Collaboration with Other Professionals

Due to the complex nature of Mrs X **P**? case, it was vital that a multi-agency approach be taken to address the **issues**. **Therefore**, the matter was referred to the Anti-harassment Forum for the area which acted **as lead** agency. The **F**orum is made up of representatives from various **professions who** collaborate to resolve community issues. Hate crimes and anti-social behaviour are two categories of offences dealt with by the **f**orum. **(Be consistent with capitalisation)**

Roles

My role, as a social work trainee and Agency volunteer was to give Mrs X – having **being** a victim of crime, practical and emotional **support**. **At** the time of the collaboration **P**? my practice **was underpinned** by the General Social Care Council code of **conduct (2002)**. However, **that regulating** body has since been dissolved and is **now replaced** by **a** Health and Care Professions Council **(HCPC) (2012)**. This Council **was created** by the Health and Social Work Profession Order (2001), which gave it its legal power to regulate social work and other professions. The HCPC **sets out** standards of conduct, performance and ethics for the guidance of social work practitioners and trainees (HCPC 2012). Therefore, my practice is now underpinned by these standards.