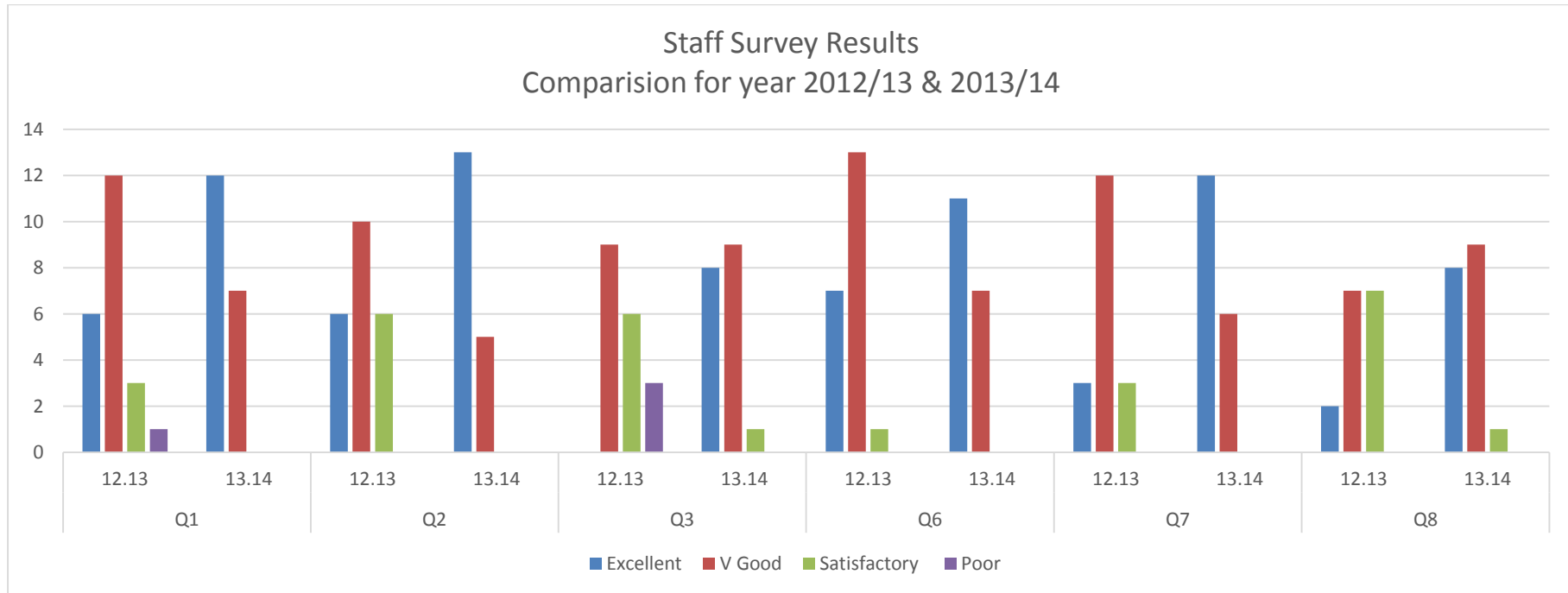


Staff Survey Results

Rated Questions



- 1 How would you rate your job satisfaction?
- 2 How would you rate the support (13.14 from your line manager) to allow you to carry out your role effectively?
- 3 How would you rate the training that has been on offer to you?
- 6 How would you rate communication from the office
- 7 How would you rate the information you receive at induction?
- 8 How would you rate the resources you have access to?

Question	Result 2013.2014	Target 13.14	Result 13.14	Target 14.15	Actions
Job Satisfaction	Excellent – V Good 82%	90%	100%	100%	Continue with term training weeks Continue with campus catch ups Arrange further catch ups for whole team socials/meetings
Support in role	Excellent – V Good 73%	85%	100%	100%	Seniors to meet new team members in October, and follow up catch up in Dec/Jan
Training	Excellent – V Good 50%	80%	93.5%	98%	Continue with term training weeks Gain feedback from team to develop training offer
Office Communication	Excellent – V Good 95%	100%	100%	100%	
Induction Info	Excellent – V Good 86%	95%	100%	100%	
Resources	Excellent – V Good 56%	75%	93.5%	98%	Resources to be reviewed and transferred to website and be password protected Sharing strategies training for study skills tutors at induction.
Staff Member of the Term	50% Yes	100%	80%	90%	Question added to new staff induction handbook quiz. Remind the team at September update
The Voice	80% Yes	100%	73%	80%	Question added to new staff induction handbook quiz
Equality	96%, 0% No 4% no answer	100%	100%	100%	Dignity at Work policy updated to Equality policy Inform team at update
Access Senior support	70% Yes	80%	72%	80%	Remind team at September update Alert to positive feedback in September update Question added to new staff induction handbook quiz